
Windward Pointe Frequently Asked Questions:

Can I find info about Windward Pointe on the internet ?

Yes. Windward Pointe has a website: <http://www.windward-pointe.org>

Where is Windward Pointe located?

Windward Pointe is located just north of downtown Holly Springs, near the intersection of NC55 and Holly Springs Road. The entrance off of NC55 is at the traffic light at Cayman Avenue. The entrance off Holly Springs Road is located next to Holly Springs Elementary School at Cayman Avenue.

How many houses make up Windward Pointe?

Windward Pointe is made up of 156 homes, located on 12 streets in the neighborhood. The main street through Windward Pointe is Cayman Avenue, which runs between NC55 and Holly Springs Road. Our other through street is Sandy Pointe Way, which runs from St Vincent Drive to Folsom Drive. All other streets in the neighborhood are cul de sacs.

Does Windward Pointe have restrictive covenants?

Yes. Windward Pointe does have restrictive covenants. You can get a copy of the covenants and neighborhood rules on our website (www.windward-pointe.org), under the HOA Board Information tab.

What are the homeowner's association dues?

Windward Pointe homeowners dues are \$97 per quarter (or \$388 per year). Dues are billed quarterly.

Does Windward Pointe have a community pool?

Yes. Windward Pointe has a community pool located at 301 Cayman Avenue. The pool is available for the exclusive use of Windward Pointe residents and their guests.

When is the pool open?

The Windward Pointe pool is generally open from mid-May through mid-September. The pool hours are from 9 am to 9pm.

What other activities offered?

The pool facility also has a beach volleyball court that our residents may use at any time. You will often see volleyball being played evenings during the summer months.

What about school choices for Windward Pointe residents?

Windward Pointe residents have the unique opportunity to send their children to a local school from elementary age all the way through high school. Elementary school choices are year-round Holly Springs Elementary, and the traditional calendar Holly Ridge Elementary. Our local middle school is Holly Ridge Middle School, and our high school is Holly Springs High.

Where is Windward Pointe in relation to town parks and recreational facilities?

Windward Pointe is located within approximately 2 miles of all town parks and recreational facilities. Jones Park is located adjacent to our neighborhood, behind Holly Springs Elementary School. Womble Park and the Hunt Center are located approximately 1 mile from Windward Pointe off Stinson St. Bass Lake Park is located off of Bass Lake Road, approximately 1 mile from Windward Pointe. The Holly Springs Cultural Center and Holly Springs Library branch are located just west of the Town Hall, on Ballentine Street, approximately 1 mile from Windward Pointe.

More Frequently Asked Questions:

Where can I get general information about the town of Holly Springs?

The town of Holly Springs has a website: <http://www.hollyspringsnc.us/>

Who do I call to get information about my water or sewer bill?

Holly Springs Customer Service: (919) 557-3920 or (919) 557-3922

Payments: (919) 557-2923

Who do I call from the Town of Holly Springs if I have suspect a water leak or sewer blockage?

Contact the Holly Springs Public Works department at 552-5920 during normal working hours. After normal working hours or on holidays, call 552-6221.

If my trash bin is broken or missing, who do I call to get a new one ?

Call the town of Holly Springs Public Works department at 552-5920 to request a new trash bin. The town will bring a new bin out to you. If you are replacing an existing trash bin, it's best to arrange this the day after trash is picked up, so that the bin is empty.

What is the customer service phone number for Progress Energy?

Progress Energy General Business: 1-800-452-2777 or (919) 508-5400

Progress Energy Report Power Outage: 1-800-419-6356

If I have a defective street light out in front of my house, how can I get it Progress Energy to fix it?

Use the following web link to enter information about the light and create a service request to fix it:

<http://www.progress-energy.com/streetlightrepair>

To ensure the accuracy of your request, get the DIS number (black and yellow numbers) on the light pole.

Who do I call about local phone service or repairs to my existing phone service?

EMBARQ provides local phone service to the Holly Springs area.

Customer Service phone: (919) 552-7171

Repair Service: 1-800-682-1034

Who do I call about local natural gas service?

PSNC Energy Customer Service: 1-877-776-2427

If I am planning a yard project that requires digging (i.e. sprinkler systems, deck footings, etc), who do I call to locate utilities (gas, electricity, cable, phone) prior to digging in my yard?

To request utility locates, contact NC One Call at 1-800-632-4949.

Where can I take old household appliances, used motor oil, old car batteries and tires, scrap metal or just plain trash?

Wake County residents can recycle and/or dispose of the above materials at the South Wake Multi Materials Recycling and Disposal facility on Old Smithfield Road at NC 55 Bypass.
